WHEATLAND COUNTY

BYLAW NO. 2026-15

MUNICIPAL PUBLIC UTILITIES BYLAW

WHEREAS, pursuant to section 3 of the *Municipal Government Act* the purposes of a municipality include providing services, facilities or other things that, in the opinion of council, are necessary or desirable for all or a part of the municipality;

AND WHEREAS, pursuant to section 7(a) of the *Municipal Government Act* a council of a municipality may pass bylaws for municipal purposes respecting the safety, health and welfare of people and the protection of people and property;

AND WHEREAS, pursuant to section 7(g) of the *Municipal Government Act* a council of a municipality may pass bylaws for municipal purposes respecting public utilities;

NOW THEREFORE the Council of Wheatland County, in the Province of Alberta, duly assembled, enacts as follows:

Bylaw Title

1 This Bylaw shall be known as "The Municipal Public Utilities Bylaw".

Purpose

2 The purpose of this Bylaw is to regulate and provide for the terms, conditions, rates, fees and charges for the supply and use of Raw Water Services, Potable Water Services, and Sewage Services provided by the County.

Definitions

3 In this Bylaw, unless otherwise specified or the context otherwise requires:

(a) "**Account**" means an agreement between a Customer and the County for the supply of Utility Services of which the terms of this Bylaw shall form a part and includes the amounts payable from time to time by the Customer to the County;

(b) "**Alberta Private Sewage Systems Standard of Practice**" means the Alberta Private Sewage Systems Standard of Practice 2015, adopted by the *Private Sewage Disposal Systems Regulation*, A/R 229/97, as amended or replaced from time to time;

(c) "**Chief Administrative Officer**" means the chief administrative officer of Wheatland County or their delegate;

(d) "**Council**" means the municipal council of Wheatland County;

(e) "**County**" means the municipal corporation of Wheatland County and its duly authorized employees, agents, contractors and other representatives, or the geographic area contained within the boundaries Wheatland County, as the context requires;

(f) "**Cross Connection**" means any temporary, permanent, or potential connection of any piping, fixture, fitting, container or appliance to the Potable Water System or the Raw Water System that may allow backflow to occur, including but not limited to: swivel or changeover devices, removable sections, jumper connections, and bypass arrangements;

(g) "**Cross Connection Control Device**" means a testable CSA certified device that prevents the backflow of water;

(h) **"Curb Stop"** means a valve connected to a Service Connection enabling the turning-on and shutting-off of the water supply to a Customer's Property;

(i) "**Customer**" means any Person receiving Utility Services and, where the context or circumstances so require, includes any Person who is named on an Account, or who makes or has made an application for Utility Services or otherwise seeks to receive Utility Services, and also includes any Person acting as an agent or representative of a Customer;

(j) "**Dwelling**" means a private residence with sleeping and cooking facilities used or intended to be used as a residence;

(k) "**Engineering Design Standards**" means the County's Minimum Engineering Design Standards adopted by the Chief Administrative Officer from time to time or, in the absence of such standards, generally accepted municipal engineering standards;

(l) "**Emergency**" means a condition that creates an imminent danger or a real possibility of Property damage, or personal injury, or when a condition or situation is declared to be an emergency by Council, or the Federal or Provincial Crown, or other civil authority having jurisdiction;

(m) "**Facilities**" means any infrastructure forming part of:

i. The Potable Water System, including without limitation: water treatment plants, reservoirs, pumping stations, Water Mains, Water Service Lines, bulk water stations, Curb Stops, valves, fittings, fire hydrants, chambers, Meters, Cross Connection Control Devices, Flow Control Devices, and all other equipment and machinery of whatever kind owned by the County that is used to produce and supply potable water to Customers; or

ii. the Sewage System, including without limitation: Sewage treatment plants, Sewage lagoons, pumping stations, Sewer Mains, Sewer service Lines, valves, fittings, chambers, Meters, and all other equipment and machinery of whatever kind owned by the County that is used for the collection, transmission, treatment and disposal of Sewage; or

iii. the Raw Water System, including without limitation: Raw Water equipment, reservoirs, pumping stations, Water Mains, Water Service Lines, bulk water stations, Curb Stops, valves, fittings, hydrants, chambers, Meters, Cross Connection Control Devices, Flow Control Devices, and all other equipment and machinery of whatever kind owned by the County that is used to produce and supply Raw Water to Customers;

as the context requires.

(n) "**Flow Control Device**" means a device, assembly, valve, regulator, restrictor, or other equipment approved by the County and installed for the purpose of limiting, regulating, measuring, or controlling the rate of flow of Potable Water Services or Raw Water Services to a Property.

(o) "**Hazardous Waste**" has the same meaning as in the *Environmental Protection and Enhancement Act* and its regulations;

(p) "**Meter**" means the individual or compound water meter and all other equipment and instruments, including but not limited to, radio frequency units and remote meter reading devices supplied and used by the County to calculate and register the amount of water consumed relative to the land and buildings that the Meter is designed to monitor;

(q) "**Multiple Dwelling**" means a wholly or partially residential development containing more than one Dwelling, whether or not the development is within a single building;

(r) "**Municipal Tag**" means a tag or similar document issued by the County pursuant to the *Municipal Government Act* that alleges a bylaw offence and provides a Person with the opportunity to pay an amount to the County in lieu of prosecution for the offence;

(s) "**Occupant**" means a Person occupying a Property, including a lessee or licensee, who has actual use, possession or control of the Property;

(t) "**Owner**" means:

i. in the case of land, the Person who is registered under the *Land Titles Act* as the owner of the fee simple estate in the parcel of land; or

ii. in the case of any property other than land, the Person in lawful possession of it;

(u) "**Peace Officer**" has the same meaning as in the *Provincial Offences Procedure Act*;

(v) "**Person**" means any individual, firm, partnership, association, corporation, trustee, executor, administrator or other legal representative to whom the context applies according to law;

(w) "**Potable Water Services"** means the provision of potable water by the County to a Customer's Property and associated services offered to the Customer under this Bylaw;

(x) **"Potable Water System**" means the Facilities used by the County to supply potable water to Customers, which is deemed to be a municipal public utility within the meaning of the *Municipal Government Act*;

(y) "**Private Sewer Line**" means that portion of a Service Connection that extends from the property line to an improvement or location on a Customer's Property that receives, or is to receive, Sewage Services, comprised of the Customer-owned assembly of pipes, fittings, fixtures, traps and appurtenances for the collection and transmission of Sewage into the Sewage System;

(z) "**Private Sewage Disposal System**" means a system for the treatment and disposal of Sewage that is not connected to the Sewage System, including on-site Sewage treatment systems as defined in the Alberta Private Sewage Systems Standard of Practice;

(aa) "**Private Storage and Pressure System**" means any privately owned cistern, tank, reservoir, high-level shut-off, pump, pressure system, treatment system, backflow prevention device, water line, plumbing, fixture, or related equipment used to receive, store, treat, pressurize, convey, or distribute water on or within a Property.

(bb) "**Private Water Line**" means that portion of a Service Connection that extends from the property line to an improvement or location on a Customer's Property that receives, or is to receive, Potable Water Services or Raw Water Services, comprised of the Customer-owned assembly of pipes, fittings, fixtures, traps and appurtenances for providing water to a Customer's Property, excluding any Meter, Flow Control Device, or other Facilities owned by the County.;

(cc) "**Property**" means:

i. in the case of land, a parcel of land including any buildings; or

ii. in other cases, personal property;

(dd) **"Raw Water"** means untreated or non-potable water, excluding Sewage;

(ee) "**Raw Water Services"** means the provision of Raw Water by the County to a Customer's Property and associated services offered to the Customer under this Bylaw;

(ff) **"Raw Water System**" means the Facilities used by the County to supply Raw Water to Customers, which is deemed to be a municipal public utility within the meaning of the *Municipal Government Act*;

(gg) "**Raw Water Use Agreement**" means an agreement between the County and a Customer outlining the terms and conditions under which Raw Water will be supplied, including limitations on the quantity of Raw Water to be supplied;

(hh) "**Recreational Vehicle**" means a vehicular or trailer type unit designed to provide temporary living quarters for recreational, camping, travel or seasonal use;

(ii) "**Service Connection**" means all of the Facilities required to achieve a physical connection between:

i. the County's Water Main and the structure, improvement or location that receives Potable Water Services, to allow a Customer to receive potable water, which includes a Water Service Line and a Private Water Line; or

ii. the County's Sewer Main and the structure, improvement or location that receives Sewage Services, to allow a Customer to discharge

Sewage, which includes a Sewer service Line and a Private Sewer Line; or

iii. the County's Water Main and the structure, improvement or location that receives Raw Water Services, to allow a Customer to receive Raw Water, which includes a Water Service Line and a Private Water Line,

as the context requires;

(jj) "**Sewage**" means the composite of water and water-carried wastes discharged from residential, commercial, industrial or institutional Properties;

(kk) "**Sewage Services**" includes the collection, transmission, treatment and disposal of Sewage, as applicable, and associated services offered to the Customer under this Bylaw;

(ll) "**Sewage System**" means the Facilities used by the County for the collection, transmission, treatment and disposal of Sewage, which is deemed to be a public utility within the meaning of the *Municipal Government Act*;

(mm) "**Sewer Main**" means those pipes installed for the collection and transmission of Sewage within the County to which a Service Connection may be connected;

(nn) "**Sewer Service Line**" means that portion of a Service Connection owned by the County that extends from the Sewer Main to the property line of a Property that receives, or is to receive, Sewage Services;

(oo) "**Subsidiary Meter**" means a privately owned Meter installed on Property at the Customer's expense and utilized strictly for the Customer's purposes;

(pp) "**Terms and Conditions**" means the terms and conditions in respect of Utility Services described in Schedules "A", "B", "C", "D", and "F";

(qq) "**Utility Services**" means Potable Water Services, Sewage Services, Raw Water Services, or all of them;

(rr) "**Utility Services Guidelines**" means those guidelines, policies, procedures, protocols, requirements, specifications or standards adopted by the Chief Administrative Officer from time to time pursuant to Section 9 of this Bylaw;

(ss) "**Violation Ticket**" has the same meaning as in the *Provincial Offences Procedure Act;*

(tt) "**Water Conservation and Demand Management Measures**" means restrictions upon the use of water for non-essential purposes, including but not limited to, irrigation, watering livestock, washing of vehicles, driveways or sidewalks, or any other purpose where water is utilized externally to a building and on any certain day or for a certain time period;

(uu) "**Water Main**" means those pipes installed for the conveyance of Potable Water or Raw Water within the County to which Service Connections may be connected;

(vv) **"Water Service Line"** means that portion of a Service Connection owned by the County that extends from the Water Main to the property line of a Property that receives, or is to receive, Potable Water Services or Raw Water Services.

Rules of Interpretation

4

(1) The headings in this Bylaw are for guidance purposes and convenience only.

(2) Any reference to the provisions of a Provincial or Federal statute or regulation, or other bylaw, is a reference to that statute, regulation or bylaw, as amended from time to time.

Other Legal Requirements

5 Nothing in this Bylaw relieves a Person from complying with any provision of any Provincial or Federal statute or regulation, other bylaw or any requirement of any lawful permit, order or licence.

PART I - PROVISION OF UTILITY SERVICES

Other Public Utilities Prohibited

6 No Person shall provide a utility service within the County that is the same or similar in type to the Utility Services provided by the County pursuant to this Bylaw, unless authorized by Council.

Terms and Conditions

7 All Utility Services shall be provided by the County in accordance with Schedules "A", "B", "C", "D", and "F" of this Bylaw, as applicable.

Rates, Fees and Charges

8

(1) The County will provide Utility Services to Customers within the County at the rates, fees or other charges specified in the Master Schedule of Fees Bylaw.

(2) Subject to subsection (3), additional services provided by the County to a Customer will be billed to the Customer in accordance with an agreement between the Customer and the County.

(3) Additional costs arising from:

(a) requirements or requests for specific non-routine services not more particularly described in this section or the acts or omissions of any particular Customer or defined group of Customers, or

(b) repairs or remedies of any loss or damage to Facilities or other property that is caused by a Customer or any other party for whom a Customer is responsible in law, including, without limitation, any costs or damages described in any judgment of a court in the County 's favour.

may, at the Chief Administrative Officer's sole option, and in addition to any other legally available remedies, be added to a Customer's Account as an additional amount due and payable by the Customer to the County.

Utility Services Guidelines

9

(1) Subject to subsection (2), the Chief Administrative Officer may adopt, amend, repeal and replace Utility Services Guidelines from time to time as the Chief Administrative Officer deems advisable.

(2) Utility Services Guidelines must not be inconsistent with this Bylaw and, in the event of an inconsistency, this Bylaw shall prevail.

(3) Without limiting the generality of subsection (1), Utility Services Guidelines may deal with any or all of the following subject matters:

(a) procedures or requirements that a Customer must comply with before a Service Connection is installed or activated, or before Utility Services are provided, or as a condition of ongoing provision of Utility Services;

(b) Customer Accounts, including, without limitation, provisions or requirements concerning: opening an Account, making payments on an Account, consequences for failure to pay Accounts in full, lost bills, dishonoured cheques, collection of delinquent Accounts, adjusting improperly billed Accounts, Utility Services application fees, handling of confidential Customer Account information, closing an Account, and any other matter relating to Customer Accounts;

(c) measurement and control of water consumption, including without limitation provisions or requirements concerning: Meters, Flow Control Devices, meter inspection and testing, meter settings, chambers and installations, meter reading, disputes concerning meter data, estimates of consumption or Subsidiary Meters, remote meter reading devices, relocation of Meters or Flow Control Devices, access for meter readers, and adjustments to bills when Meters have malfunctioned;

(d) procedures or requirements concerning investigating Customer complaints and concerns;

(e) procedures or requirements for provision of temporary Potable Water Services or Raw Water Services, including without limitation Potable Water Services or Raw Water Services provided during the construction phase of a development;

(f) procedures or requirements that a Customer must comply with in order to access a County bulk water station;

(g) procedures or requirements for upgrading, re-sizing, relocating or otherwise changing a Service Connection, whether at the instigation of the County or at the request of a Customer;

(h) the turn-on and turn-off of Potable Water Services or Raw Water Services, whether at the instigation of the County or at the request of a Customer; and

(i) supply of water for firefighting purposes, including without limitation procedures or requirements concerning the maintenance of public and private fire hydrants and permissible use of water from fire hydrants; and

(j) procedures or requirements respecting sanitary sewer backups, including without limitation, investigation and response protocols, responsibility for costs, and eligibility for reimbursement;

(k) procedures or requirements respecting disconnection of Utility Services, whether initiated by the County or requested by the Customer;

(l) procedures or requirements respecting Private Storage and Pressure Systems, including without limitation cisterns, tanks, high-level shut-offs, pumps, pressure systems, backflow prevention, private treatment systems, disinfection, flushing, and any related inspection, maintenance or operating requirements; and

(m) procedures or requirements respecting service area-specific Utility Services, including without limitation limited-flow water servicing, service area operating requirements, and requirements applicable to particular communities, hamlets, developments, or utility service areas.

Notices

10 Any notice required to be provided to a Customer pursuant to this Bylaw may be served:

(a) personally on the Customer;

(b) by e-mail if the Customer has consented to receive documents from the County by e-mail and has provided an e-mail address to the County for that purpose; or

(c) by mailing or delivering a copy of the notice to the last known address of the Customer as disclosed in the County's assessment roll for the Property.

Authority of the Chief Administrative Officer

11 Without restricting any other power, duty or function granted by this Bylaw, the Chief Administrative Officer is authorized to, in accordance with this Bylaw and all other applicable laws:

(a) take any steps and carry out any actions required to give effect to, and enforce, the provisions of this Bylaw;

(b) establish forms for the purpose of this Bylaw; and

(c) delegate any powers, duties or functions under this Bylaw to an employee of the County.

PART II - ENFORCEMENT

Offence

12 A Person who contravenes any provision of this Bylaw is guilty of an offence.

Continuing Offence

13 In the case of an offence that is of a continuing nature, a contravention constitutes a separate offence in respect of each day, or part of a day, on which it continues and a Person guilty of such an offence is liable to a fine in an amount not less than that established by this Bylaw for each such day.

Vicarious Liability

14 For the purposes of this Bylaw, an act or omission by an employee or agent of a Person is deemed also to be an act or omission of the Person if the act or omission occurred in the

course of the employee's employment with the Person, or in the course of the agent's exercising the powers or performing the duties on behalf of the Person under their agency relationship.

Corporations and Partnerships

15

(1) When a corporation commits an offence under this Bylaw, every principal, director, manager, employee or agent of the corporation who authorized the act or omission that constitutes the offence or assented to or acquiesced or participated in the act or omission that constitutes the offence is guilty of the offence whether or not the corporation has been prosecuted for the offence.

(2) If a partner in a partnership is guilty of an offence under this Bylaw, each partner in that partnership who authorized the act or omission that constitutes the offence or assented to or acquiesced or participated in the act or omission that constitutes the offence is guilty of the offence.

Fines and Penalties

16

(1) A Person who is guilty of an offence under this Bylaw is liable to a fine in an amount not exceeding $10,000.00.

(2) Without restricting the generality of subsection (1), the fine amounts established for use on Municipal Tags and Violation Tickets for offences under this Bylaw, if a voluntary payment option is offered, are as set out in Schedule "E".

Municipal Tag

17

(1) A Peace Officer is hereby authorized and empowered to issue a Municipal Tag to any Person who the Peace Officer has reasonable and probable grounds to believe has contravened any provision of this Bylaw.

(2) A Municipal Tag may be issued to such Person:

(a) either personally; or

(b) by mailing a copy to such Person at the Person's last known post office address.

(3) The Municipal Tag shall be in a form approved by the Chief Administrative Officer and shall state:

(a) the name of the Person;

(b) the offence;

(c) the specified penalty established by this Bylaw for the offence;

(d) that the penalty shall be paid within thirty (30) days of the issuance of the Municipal Tag; and

(e) any other information as may be required by the Chief Administrative Officer.

Payment in Lieu of Prosecution

18 Where a Municipal Tag is issued pursuant to this Bylaw, the Person to whom the Municipal Tag is issued may, in lieu of being prosecuted for the offence, pay to the County the penalty specified within the time period indicated on the Municipal Tag.

Violation Ticket

19

(1) If a Municipal Tag has been issued and if the specified penalty has not been paid within the prescribed time, then a Peace Officer is hereby authorized and empowered to issue a Violation Ticket pursuant to the *Provincial Offences Procedure Act*.

(2) Notwithstanding subsection (1), a Peace Officer is hereby authorized and empowered to immediately issue a Violation Ticket pursuant to the *Provincial Offences Procedure Act* to any Person who the Peace Officer has reasonable and probable grounds to believe has contravened any provision of this Bylaw.

(3) Subject to the *Provincial Offences Procedure Act* and the regulations thereunder, if a Violation Ticket is issued in respect of an offence, the Violation Ticket may;

(a) specify the fine amount established by this Bylaw for the offence; or

(b) require a Person to appear in court without the alternative of making a voluntary payment.

Voluntary Payment

20 A Person who commits an offence may:

(a) if a Violation Ticket is issued in respect of the offence; and

(b) if the Violation Ticket specifies the fine amount established by this Bylaw for the offence;

make a voluntary payment by submitting to a Clerk of the Provincial Court, on or before the initial appearance date indicated on the Violation Ticket, the specified penalty set out on the Violation Ticket.

Obstruction

21 No Person shall obstruct, hinder or impede any authorized representative of the County in the exercise of any of their powers or duties pursuant to this Bylaw. Obstruction includes, but is not limited to, repeatedly cancelling or refusing to attend scheduled meetings or appointments necessary for inspection, maintenance, repair, or service provision.

PART III - GENERAL

Schedules

22 The following schedules are included in, and form part of, this Bylaw:

(a) Schedule "A" – General Terms and Conditions of Utility Services;

(b) Schedule "B" – Terms and Conditions of Potable Water Services;

(c) Schedule "C" – Terms and Conditions of Sewage Services;

(d) Schedule "D" – Terms and Conditions of Raw Water Services;

(e) Schedule "E" – Specified Penalties;

(f) Schedule "F" – Service Area-Specific Utility Requirements.

Severability

23 Every provision of this Bylaw is independent of all other provisions and if any provision of this Bylaw is declared invalid for any reason by a Court of competent jurisdiction, all other provisions of this Bylaw shall remain valid and enforceable.

Repeal

24 The Water and Sewage Services Bylaw 2025-26 is repealed.

Enactment

25 This Bylaw takes effect upon being passed.

READ a first time this 8th day of September, 2026.

READ a second time this 8th day of September, 2026.

READ a third time this 8th day of September, 2026.

SIGNED AND PASSED this 8th day of September, 2026.

Reeve

Chief Administrative Officer

SCHEDULE "A"

GENERAL TERMS AND CONDITIONS OF UTILITY SERVICES

PART I - GENERAL POTABLE WATER, RAW WATER, AND SEWAGE SERVICES PROVISIONS

Supply of Utility Services

1

(1) The County having constructed, operated and maintained a Potable Water System as a municipal public utility shall continue, insofar as there is sufficient capacity and supply, to supply Potable Water Services, upon such terms as Council considers advisable, to any Property within the County that is situated adjacent to a County Water Main, upon the written request of the Owner of the Property.

(2) The County having constructed, operated and maintained a Sewage System as a municipal public utility shall continue, insofar as there is sufficient capacity and supply, to supply Sewage Services, upon such terms as Council considers advisable, to any Property within the County that is situated adjacent to a County Sewer Main, upon the written request of the Owner of the Property.

(3) The County having constructed, operated and maintained a Raw Water System as a municipal public utility shall continue, insofar as there is sufficient capacity and supply, to supply Raw Water only to permitted industrial and commercial Customers.

(4) If there is no County Water Main or County Sewer Main adjacent to a Property, the County shall not be obliged to provide Utility Services to the Property but may, in its sole and unfettered discretion, agree to construct new Facilities or an extension to or modification of any or all of Potable Water System, Sewage System, or Raw Water System, in order to supply Utility Services to the Property, subject to the Customer entering into a customer service application and agreement on terms acceptable to the County including, without limitation, the Customer agreeing to pay costs associated with the construction of any new Facilities, extension to or modification of any or all of the Potable Water System, Sewage System, or Raw Water System, as may be required in order to supply Utility Services to the Property.

(5) All Utility Services provided by the County shall be provided in accordance with these Terms and Conditions, and these Terms and Conditions shall apply to and be binding upon all Customers receiving Utility Services from the County.

No Guarantee of Continuous Supply

2

(1) The County does not guarantee or warrant the continuous supply of potable water and the County reserves the right to change the operating pressure, restrict the availability of Potable Water Services or to disconnect or shut-off Potable Water Services, in whole or in part, with or without notice, in accordance with this Bylaw.

(2) The County does not guarantee or warrant the continuous supply of Raw Water and the County reserves the right to change the operating pressure, restrict the availability of Raw Water Services or to disconnect or shut-off Raw Water Services, in whole or in part, with or without notice, in accordance with this Bylaw.

(3) The Chief Administrative Officer may require a Customer to install water flow restrictors that restrict or control the pressure or flow of water to the Customer.

(4) Customers depending upon a continuous and uninterrupted supply or pressure of water or who require or have processes or equipment that require particularly clear or pure water shall provide such facilities, as they are considered necessary, to ensure a continuous and uninterrupted supply, pressure or quality of water required for this use. The County assumes no responsibility for same.

(5) The County does not guarantee or warrant the continuous capacity to collect, store and transmit Sewage and the County reserves the right to restrict the availability of Sewage Services or to disconnect or shut-off Sewage Services, in whole or in part, with or without notice, in accordance with this Bylaw.

(6) The County shall not be liable for damages, including losses caused by a break within the County's Potable Water System, Sewage System, or Raw Water System, or caused by

the interference or cessation of water supply including those necessary or advisable regarding the repair or proper maintenance of the County's Potable Water System, Sewage System, or Raw Water System, or generally for any accident due to the operation of the County's Potable Water System, Sewage System, or Raw Water System or for the disconnection of a Service Connection or shut-off of a Utility Service, nor by reason of the water containing sediments, deposits, or other foreign matter.

PART II - SERVICE CONNECTIONS

Application for Service Connection

3

(1) A Customer requesting Utility Services involving a new Service Connection shall apply to the Chief Administrative Officer by paying all associated fees and supplying information regarding the location of the Property to be served, the manner in which the Service Connection will be utilized, and any other information that may reasonably be required by the Chief Administrative Officer.

(2) Without limiting the generality of subsection (1), the Chief Administrative Officer may require a Customer, in conjunction with an application under subsection (1), to submit a water modelling application, in a form acceptable to or adopted by the Chief Administrative Officer, along with any associated fee, which application may be utilized to determine if the requested Service Connection is feasible.

(3) Upon receipt of all required application documents, information and fees, verification of the Customer's identity and the accuracy of the information, the Chief Administrative Officer will advise the Customer whether and on what terms the County is prepared to supply Utility Services to the Customer, the type and character of the Service Connection(s) it is prepared to approve for the Customer, and any conditions, including without limitation, payments by the Customer, that must be satisfied as a condition of installation of a Service Connection(s) and supply of Utility Services.

Easements and Rights-of-Way

4 At the request of the Chief Administrative Officer, the Customer shall grant or cause to be granted to the County, without cost to the County, such easements or rights-of-way over, upon or under Property owned or controlled by the Customer as the County may reasonably require for the construction, installation, maintenance, repair, and operation of the Potable Water System, Raw Water System, or Sewage System.

Design and Engineering Requirements for Service Connections

5 Detailed requirements for engineering and construction of Service Connections are set out in the Engineering Design Standards, or as may be otherwise directed by the Chief Administrative Officer. It is the Customer's responsibility to supply, at the Customer's cost, any plans and engineering reports pertaining to the Service Connection that the County may reasonably require, signed and sealed by a professional engineer.

Construction of Service Connections

6

(1) The County shall provide and install all Facilities up to the Customer's property line, subject to the terms of this Bylaw, including, without limitation, payment of service connection fees by the Customer.

(2) The Customer shall be responsible for, and shall bear all costs associated with, the installation and condition of the Private Water Line or Private Sewer Line and all other piping and equipment or other facilities of any kind whatsoever on the Customer's side of the property line and:

(a) shall ensure that the Customer's proposed Private Water Line or Private Sewer Line, as applicable, receives approval from the County prior to construction;

(b) shall ensure that all work undertaken on behalf of the Customer is performed by qualified workers holding appropriate certifications, in accordance with this Bylaw and applicable requirements set out in the Engineering Design Standards and the Utility Services Guidelines; and

(c) shall not backfill the excavation until such time as the County has inspected and approved of the work.

(3) If an excavation is backfilled in contravention of clause (2)(c), the Chief Administrative Officer may, in addition to any other rights and remedies that may be available to the County, require the Customer in question to dig out and expose the work at the Customer's cost.

Repair and Maintenance of Private Drainage and Water Lines

7

(1) The Customer is responsible for the repair, maintenance and replacement of Private Sewer Lines and Private Water Lines located on the Customer's Property, and for all associated costs.

(2) The Chief Administrative Officer may require a Customer to perform work described in subsection (1) if the Chief Administrative Officer, in his or her discretion, considers such work to be necessary or desirable for the protection or proper operation of the Potable Water System, Raw Water System, or Sewage System, as applicable.

(3) Where the Chief Administrative Officer requires a Customer to perform work pursuant to subsection (2), the Chief Administrative Officer shall establish a deadline by which the work in question must be completed by the Customer.

(4) If the Customer fails to complete, by the deadline established under subsection (3), all work required, to the satisfaction of the Chief Administrative Officer, the County may, at its option, and in addition to any other remedy available, enter onto the Customer's Property and perform the work.

(5) The Customer shall pay all costs incurred by the County in performing work pursuant to subsection (4).

Customer Responsibility for Service Connection

8

(1) The Customer assumes full responsibility for the proper use of any Service Connection and any Utility Services provided by the County and for the condition, suitability and safety of all devices or equipment necessary for receiving Utility Services that are located on the Customer's Property.

(2) The Customer shall be responsible for determining whether the Customer requires any devices to protect the Customer's Property from damage that may result from the use of a Service Connection or Utility Services, or to protect the safety or reliability of the Potable Water System, Raw Water System, or Sewage System. The Customer shall provide and install any such devices at the Customer's sole expense.

Compliance with Requirements and Use of Service Connection

9

(1) A Customer shall ensure that the Customer's facilities comply with the requirements of this Bylaw, all applicable statutes, regulations, codes, and standards and with the County's specifications.

(2) A Customer shall not use a Service Connection or any Utility Service received in a manner so as to interfere with any other Customer's use of a Service Connection, or Utility Services.

(3) A Customer who has breached subsection (2) shall, at the Chief Administrative Officer's request, take whatever action is required to correct such interference or disturbance at the Customer's expense.

Abandonment of Service Connection

10 Whenever a Customer wishes to abandon a Service Connection, the Customer shall first obtain approval from the Chief Administrative Officer for the method and location of abandonment and the Customer shall assume responsibility for all associated costs.

Ownership of Facilities

11

(1) The County retains ownership of all Facilities necessary to provide Utility Services to a Customer, up to the Customer's property line, unless a written agreement between the County and a Customer specifically provides otherwise.

(2) Payment made by a Customer for costs incurred by the County for supplying and installing Facilities does not entitle the Customer to ownership of any such Facilities, unless a written agreement between the County and the Customer specifically provides otherwise.

Access to Facilities

12

(1) No Person shall obstruct or impede the County's free and direct access to any Facilities.

(2) A Customer shall be responsible for managing vegetation on the Customer's Property to maintain adequate clearances and reduce the risk of contact with the County's Facilities.

(3) A Customer shall not install or allow to be installed on the Customer's Property any temporary or permanent structures, or complete or allow any excavation or modification to the Customer's Property, that could interfere with the proper and safe operation of the County's Facilities or result in non-compliance with applicable statutes, regulations, standards or codes.

(4) Where a Customer contravenes any provision of this section and fails to remedy such contravention within fourteen (14) days after receiving from the Chief Administrative Officer a notice in writing to do so, then in addition to any other legal remedy available the Chief Administrative Officer may take any steps necessary to remedy the contravention and may charge any costs of doing so to the Customer's Account.

Interference with or Damage to Facilities

13 No Person shall interfere with or alter any Facilities or permit the same to be done by any Person other than an authorized agent of the County.

Protection of Facilities on Customer's Property

14 The Customer shall furnish and maintain, at no cost to the County, the necessary space and protective barriers to safeguard Facilities installed or to be installed upon the Customer's Property. If the Customer refuses, the Chief Administrative Officer may, at his or her option, furnish and maintain, and charge the Customer for furnishing and maintaining, the necessary protection. Such space and protective barriers shall be in conformity with applicable laws and regulations and subject to the Chief Administrative Officer's specifications and approval.

Customer to Pay Relocation Costs

15 The Customer shall pay all costs of relocating the County's Facilities at the Customer's request, if such relocation is for the Customer's convenience, or if necessary to remedy any violation of law or regulation caused by the Customer. If requested by the County, the Customer shall pay the estimated cost of the relocation in advance.

Prohibited Extension of Customer Owned Facilities

16 A Customer shall not extend or permit the extension of a Private Water Line, Private Sewer Line or any other Customer-owned piping, equipment or other assets that are connected directly or indirectly to the Potable Water System, Raw Water System, or Sewage System, beyond the Property in respect of which they are used to supply Utility Services through a Service Connection.

PART III - UTILITY ACCOUNTS

Requirement for Account

17

(1) The Owner of a Property shall apply for an Account with the County, in a form acceptable to the County, and pay all applicable fees as a condition of obtaining Utility Services, regardless of whether the provision of services requires installation of a new Service Connection(s) or construction of any new Facilities.

(2) In the case of a Multiple Dwelling, the Chief Administrative Officer may require that a separate Account be opened in respect of each Dwelling, as applicable, within the Multiple Dwelling, regardless of the number of Service Connections associated with the Multiple Dwelling.

(3) Except as provided under this Bylaw, the County shall not grant Utility Services to, or open an Account in the name of, an Occupant that is not the Owner of the Property.

(4) Notwithstanding subsection (3), an Owner may request to have County utility invoices sent to an Occupant that is not the owner of the Property under the Owner's name; however, the Owner of a Property where Utility Services are received shall be responsible for all services delivered or consumed and all fees, rates and charges levied for services delivered or consumed.

(5) If, notwithstanding subsection (3), Utility Services are currently being provided to an Occupant that is not the Owner of the Property, the Owner of the Property shall immediately inform the County of this and apply for an Account with the County, failing which the County may deem an application to have been received from the Owner of the Property and open an Account in the Owner's name.

(6) Upon the change of ownership of a Property supplied with Utility Services, the new Owner shall apply for an Account with the County, failing which the County may deem an application to have been received from the new Owner of the Property and open an Account in the new Owner's name.

Security Deposits

18

(1) The Chief Administrative Officer may, in his or her sole discretion, at the time of a Customer's application for Utility Services or at any time thereafter require the Customer to post a security deposit or increase an existing security deposit in circumstances that may include, without limitation, the following:

i) the Customer making application for Utility Services has a credit rating that is not satisfactory to the County;

ii) the Customer has issued more than one cheque or pre-authorized debit that has been returned for non-sufficient funds in the previous 12 months;

iii) the Customer is requesting water services to be reconnected after having previously been shut off for non-payment.

(2) The Chief Administrative Officer may, in his or her sole discretion, determine that a Customer is not required to post a security deposit or is no longer required to maintain an existing security deposit, in circumstances that may include, without limitation, the following:

i) the Customer has a good payment history with the County; or

ii) where a result satisfactory to the County is obtained from an external credit check.

(3) A deposit made by a Customer shall be returned to the Customer when a Customer's Utility Services are terminated and the Customer's Account is closed. Where a Customer's Utility Services are terminated and the Customer's Account is closed for non-payment, prior to any refund, the security deposit will be applied to the balance owing by the Customer to the County.

(4) The County is not obliged to pay interest on any security deposit held by the County to a Customer.

Obligation to Pay

19

(1) The Chief Administrative Officer may add to a Customer's Account the charges for all Utility Services provided by the County to the Customer, and the Customer is obligated to pay in full all such charges without reduction or set-off for any reason whatsoever, on or before the due date for the charges.

(2) For greater certainty, non-receipt of a bill or invoice does not relieve a Customer from the obligation to pay for Utility Services provided.

(3) No reduction in charges for Utility Services will be made for water supplied to or made available for use by any Customer because of any interruption due to any cause whatsoever of the water supply.

(4) Billing shall be in accordance with the following:

(a) The amount of the billing shall be based upon the rates, fees and charges set out in the Master Schedule of Fees Bylaw;

(b) Customers shall be billed monthly, or at such frequency as may be determined by the Chief Administrative Officer, in his or her discretion;

(c) For rates, fees and charges that are based on water consumption, the water consumption through Service Connections shall be determined by the applicable Meter reading, obtained at such frequency as may be determined by the Chief Administrative Officer in his or her discretion, with a consumption estimate to be utilized in months for which no Meter reading is scheduled to occur;

(d) Where a Meter reading cannot be obtained a water consumption estimate may, at the Chief Administrative Officer's discretion, be used.

(5) Where, pursuant to any provision of this Bylaw, a Service Connection that provides a Utility Service to a Customer has been disconnected, or a Utility Service has otherwise been shut-off or discontinued, the Customer shall continue, for the duration of the disconnection, shut-off or discontinuance of service, to be obligated to pay all applicable non-consumption related rates, fees and charges set out in the Master Schedule of Fees Bylaw, including, without restriction, all applicable flat rate or fixed rate charges for Potable Water Services and Sewage Services.

(6) Payment on Accounts may be made to the County at such locations designated, and under any payment methods approved, by the Chief Administrative Officer from time to time.

Past Due Accounts

20

(1) A late payment charge shall be applied to all charges on a Customer's Account if the Customer's payment has not been received by the County by the due date. The Customer may also be charged a dishonoured cheque charge for each cheque returned for insufficient funds.

(2) Any charge on a Customer's Account remaining unpaid after the due date will be in arrears and constitute a debt owing to the County and is recoverable by any or all of the following methods, namely:

(a) by action, in any Court of competent jurisdiction;

(b) by disconnecting the Service Connection to the Customer or shutting-off a Utility Service, and imposing a re-connection fee prior to re-establishing Utility Services;

(c) by the Chief Administrative Officer adding the outstanding Account balance to the tax roll of the Property in accordance with the authority granted by *Municipal Government Act* and hereby delegated by Council.

Shut-off without Notice

21 If the Chief Administrative Officer believes there is any actual or threatened danger to life or Property, or in any other circumstances the nature of which, in the Chief Administrative Officer's sole judgment, requires such action, the Chief Administrative Officer has the right to withhold connection, disconnect a Service Connection or shut-off a Utility Service without prior notice to the Customer.

Shut-off with Notice

22 The Chief Administrative Officer may withhold connection, disconnect a Customer's Service Connection or shut-off a Utility Service (without prejudice to any of the County's other remedies) after providing forty-eight (48) hours advance notice to the Customer, as applicable, in the following circumstances:

(a) if the Customer neglects or refuses to pay when due any amounts required to be paid under this Bylaw, which amount is not the subject of a good faith dispute;

(b) as required by law;

(c) if the Customer is in violation of any provision of this Bylaw or any agreement between the Customer and the County for the provision of Utility Services; or

(d) any other similar circumstances to those described above that the Chief Administrative Officer determines, in his or her sole discretion, acting reasonably,

require the withholding, disconnecting or shut-off of service upon forty-eight (48) hours' notice.

Customer Requested Shut-off

23

(1) A Customer who is the Owner of a Property that receives Utility Services through a Service Connection may request, in writing, that the County temporarily shut-off a Utility Service provided to the Property if the Property is not occupied;

(2) A Customer who requests shut-off of a Utility Service under subsection (1) must pay all applicable rates, fees or other charges specified in the Master Schedule of Fees Bylaw.

(3) Upon receipt of a valid request under subsection (1), and all applicable fees and charges under subsection (2), the Chief Administrative Officer may shut-off the Utility Service in question.

Reconnection of Service

24 Before the County reconnects or restores Utility Services, the Customer shall pay:

(a) any amount owing to the County for the provision of Utility Services;

(b) the applicable reconnection charges; and

(c) any applicable security deposit.

The County's Right of Entry

25

(1) As a condition of receipt of Utility Services and as operational needs dictate, authorized agents of the County shall have the right to enter a Customer's Property at all reasonable times, or at any time during an Emergency, for the purpose of:

(a) installing, inspecting, maintaining, replacing, testing, monitoring, reading or removing any facilities associated with the Raw Water System, Potable Water System or Sewage System;

(b) investigating or responding to a Customer complaint or inquiry;

(c) conducting an unannounced inspection where the Chief Administrative Officer has reasonable grounds to believe that unauthorized use of water or interference with Facilities, including but not limited to a Meter, has occurred or is occurring; and

(d) for any other purpose incidental to the provision of Utility Services.

(2) The Chief Administrative Officer will make reasonable efforts to notify the Customer in advance of entering a Customer's Property or to notify any other Person who is at the Customer's Property and appears to have authority to permit entry, except:

(a) in cases of an Emergency;

(b) where entry is permitted by order of a court or other authority having jurisdiction;

(c) where otherwise legally empowered to enter;

(d) where the purpose of the entry is in accordance with clause (1)(c) above.

(3) The Customer shall pay a no access fee sufficient to cover the County's reasonable out-of-pocket and administrative costs, if the County's lawful entry to a Customer's Property is prevented or hindered, whether by a Customer not keeping a scheduled appointment or for any other cause.

Removal of County Facilities

26 Where any Customer discontinues Utility Services furnished by the County, or the County lawfully refuses to continue any longer to supply it, any authorized agent of the County may at all reasonable times enter the Customer's Property to remove any Facilities in or upon such Property.

False Information

27 No Person shall supply false information or make inaccurate or untrue statements in a document or information required to be supplied to the County pursuant to this Bylaw.

PART IV - FIRE PROTECTION

Use of Water from Fire Hydrants

28

(1) Unless authorized by the Chief Administrative Officer, no Person shall operate or interfere with a fire hydrant, whether owned by the County or privately owned, except as necessary for firefighting purposes.

(2) A Customer requesting authorization to use water from a County owned fire hydrant shall apply to the Chief Administrative Officer by paying all associated fees and supplying information regarding the location of the fire hydrant to be accessed, the manner in which it will be used, and any other information that may be reasonably required by the Chief Administrative Officer.

(3) The Chief Administrative Officer will advise the Customer whether and on what terms the County is prepared to authorize use of a County owned fire hydrant and any conditions, including without limitation, payments by the Customer that must be satisfied as a condition of using a County owned fire hydrant.

Interference with Fire Hydrants

29

(1) No Person shall obstruct access to, or interfere with the operation of, a fire hydrant.

(2) Each Customer who owns Property on which a fire hydrant is located or Property that is adjacent to Property on which a fire hydrant is located shall maintain a clearance of at least one (1) metre around a fire hydrant and shall not permit anything to be constructed, erected, placed or planted within that minimum clearance.

Private Fire Protection Equipment

30

(1) In this section "**Private Fire Protection Equipment**" means equipment, infrastructure or facilities, not owned by the County, which is located on a Customer's Property and is intended to be used to provide fire protection, including, without limiting the generality of the foregoing, private fire hydrants, fire sprinklers and outlets for fire hoses.

(2) No Customer shall connect Private Fire Protection Equipment to the Potable Water System or Raw Water System without first applying for, and obtaining, the written approval of the Chief Administrative Officer.

(3) A Person applying for approval under subsection (2) shall pay any applicable fee and provide the Chief Administrative Officer with all information that the Chief Administrative Officer may require.

(4) The Chief Administrative Officer may, in his or her discretion, acting reasonably, approve or reject an application under subsection (2) and may, in granting an approval, impose conditions or requirements on the Customer, which may include, without restriction, a requirement that a separate Service Connection be constructed and installed, at the Customer's sole cost, for the purpose of supplying the Private Fire Protection Equipment.

(5) The County does not guarantee or warrant that the Potable Water System or Raw Water System, or any portion thereof, will be capable of connecting to or adequately supplying Private Fire Protection Equipment on a Customer's Property and, without limiting the authority of the Chief Administrative Officer under subsection (4), an application under subsection (2) may be rejected if the Chief Administrative Officer determines that the Potable Water System or Raw Water System, or portion thereof, is not capable of connecting to or adequately supplying the proposed Private Fire Protection Equipment.

(6) A separate Service Connection for fire protection that is installed pursuant to subsection (4) shall only be utilized to supply water for fire protection purposes.

(7) Where a separate Service Connection for fire protection is required pursuant to subsection (4), the Chief Administrative Officer may require that a separate Meter be installed on that Service Connection at the sole expense of the Customer.

(8) A Customer that installs Private Fire Protection Equipment is responsible for complying with any applicable laws and regulations that relate to the installation, operation and maintenance of that Fire Protection Equipment.

(9) A Customer shall ensure that all Private Fire Protection Equipment located on the Customer's Property maintains an adequate volume, pressure and flow rate of water required for firefighting purposes.

(10) The Chief Administrative Officer may, at any reasonable time, inspect and test Private Fire Protection Equipment.

SCHEDULE "B"

TERMS AND CONDITIONS OF POTABLE WATER SERVICES

PART I - GENERAL WATER SERVICES PROVISIONS

Water Conservation and Demand Management Measures

1

(1) The Chief Administrative Officer may, at such times and for such lengths of time as is considered necessary or advisable, implement Water Conservation and Demand Management Measures to restrict water usage in any or all parts of the County.

(2) All water restrictions shall be duly advertised by posting on the County's website or by use of local media, printed or otherwise, prior to taking effect.

(3) No Person shall contravene the terms or conditions of any Water Conservation and Demand Management Measures, without first obtaining the Chief Administrative Officer's authorization.

Requirement to Connect to Potable Water System

2

(1) Subject to subsection (2), all new development, including redevelopment, on Property adjacent to a County potable Water Main must connect to the Potable Water System prior to occupancy.

(2) The Chief Administrative Officer may, in his or her discretion, exempt a given development from the connection requirement established by subsection (1) in circumstances that may include, without limitation, the following:

(a) use of the development for its intended purpose does not require a supply of potable water,

(b) the development has unusual characteristics that might adversely affect the quality of Potable Water Services supplied to other Customers, public health or safety, the health or safety of County personnel, or the safety or reliability of any other Facilities, or

(c) the development has special potable water needs and requires a continuous and uninterrupted supply or pressure of potable water or a particularly clear or pure water, or both, which the County is unable to supply.

(3) Where an exemption has been granted under subsection (2), the Chief Administrative Officer may, at any time after the granting of the exemption, require that the Property in question be connected to the Potable Water System within an alternate timeframe prescribed by the Chief Administrative Officer.

(4) If an Owner fails to take all required steps to connect the Owner's Property to the Potable Water System when required, by this section, to do so, the County may enter onto the Property in question and, at the Owner's sole expense, take any and all steps that the County considers necessary to connect that Property to the Potable Water System, including, without restriction, constructing a Private Water Line and related facilities on the Property.

Alternate Water Supply

3

(1) No Person may drill a well on any Property that is situated adjacent to a County Water Main without prior written approval of the Chief Administrative Officer.

(2) Subject to subsection (3) and Schedule "D", once a Property is connected to the Potable Water System:

(a) no Person shall allow water to be supplied to that Property by way of a well, spring or other source of water supply that is not connected to the Potable Water System; and

(b) any existing well, spring or other source of water supply not connected to the Potable Water System, that is located on that Property, shall be decommissioned

by the Owner, at the Owner's expense, in accordance with all applicable laws and regulations.

(3) The Chief Administrative Officer may allow a Person to maintain an alternate source of water supply subject to such terms and conditions as the Chief Administrative Officer deems necessary, which may include imposing restrictions on the period of time for which an alternate source of water supply may be used and the purposes for which it may be used.

(4) No Person who has been granted permission by the Chief Administrative Officer, in writing, to maintain an alternate water supply under this section shall allow the alternate source of water to be connected, directly or indirectly, to the Potable Water System.

Resale and Supply of Water

4 No Person shall, unless authorized by the Chief Administrative Officer in writing:

(a) resell water obtained from the Potable Water System to any other Person;

(b) supply water obtained from the Potable Water System to any Person who intends to sell the water; or

(c) supply water from the Potable Water System to any Property that could be supplied with water through its own Service Connection.

Unauthorized Use of Potable Water

5

(1) No Person shall use water from the Potable Water System, or allow water obtained from the Potable Water System to be used:

(a) unless an Account has been opened by the Customer;

(b) unless the water has first passed through a Meter, except in a case where, pursuant to this Bylaw, unmetered supply of water is specifically authorized;

(c) in a manner that will impede water use by other Customers; or

(d) in a manner that is wasteful.

(2) If the Chief Administrative Officer finds an unauthorized use of water including, without restriction, as a result of any tampering with a Meter or other Facilities, the Chief Administrative Officer may make such changes in the County's Meters, appliances, or other Facilities or take such other corrective action as may be appropriate to ensure only the authorized use of the Facilities, and also to ensure the safety of the general public.

(3) Upon finding an unauthorized use of water, the Chief Administrative Officer may immediately disconnect the Service Connection or shut-off the water supply, without notice, and shall charge the Person all costs incurred in correcting the condition, in addition to any other rights and remedies that may be available to the County.

(4) A Person that uses water in contravention of this section shall pay the following charges:

(a) the applicable rate for the water used and, where necessary, based on an estimate by the Chief Administrative Officer of the amount of water used in contravention of this section;

(b) all costs incurred by the County in dealing with the contravention; and

(c) any other applicable rates, fees or other charges specified in the Master Schedule of Fees Bylaw.

Authorizations and Approvals for Private Water Line

6

(1) The Customer shall be responsible for obtaining all permits, certificates, licenses, inspections, reports, and other authorizations necessary for the installation and operation of the Private Water Line.

(2) The County shall not be required to commence Potable Water Services to a Property unless and until the Customer has complied with the requirements of all governmental authorities, permits, certificates, licenses, inspections, reports and other authorizations,

all right-of-way agreements, and all of the County's requirements applicable to the installation and operation of the Private Water Line. The County reserves the right, but is not obligated, to verify that all necessary authorizations have been obtained by the Customer.

Temporary Water Services

7 The County may provide temporary Potable Water Services wherever practicable to a Customer for purposes of facilitating construction of a new development. The Customer will pay the rates, fees or other charges specified in the Master Schedule of Fees Bylaw. A Customer who is receiving temporary Potable Water Services for the construction phase of a development ceases to be entitled to take temporary Potable Water Services at the construction rate and is required to apply for permanent metered Potable Water Services when

(a) a County final inspection is issued for the development; or

(b) the development is being used for its intended purpose;

whichever event occurs first.

Bulk Water

8

(1) The County may, at its discretion, make water available for sale at County bulk water stations.

(2) The County is not obligated to supply water at its bulk water stations and the supply of water may be discontinued or interrupted for any reason.

(3) A Customer requesting access to a County bulk water station may apply to the County for a bulk water Account and customer access code by:

(a) supplying any information that may be reasonably required by the Chief Administrative Officer, and

(b) paying any applicable fees or charges provided for in the Master Schedule of Fees Bylaw.

(4) No Person, other than a Customer with a bulk water Account in good standing, shall access or draw water from a County bulk water station without prior County authorization.

(5) Rates, fees or other charges shall be added to a Customer's bulk water Account as specified in the Master Schedule of Fees Bylaw and billed in accordance with the Utility Services Guidelines.

(6) Any rates, fees or other charges on a Customer's bulk water Account remaining unpaid after the due date provided by the County will be in arrears and constitute a debt owing to the County and is recoverable, by action, in any Court of competent jurisdiction. If an Account remains unpaid after the due date, the County may, in addition to any other remedy, revoke the Customer's pin code access to the County's bulk water stations and close the Customer's bulk water Account.

PART II - WATER METERS

Provision and Ownership of Meters

9

(1) All water supplied by the County through each Service Connection shall be measured by one Meter unless the Chief Administrative Officer, in his or her sole discretion, has specified otherwise. A separate Curb Stop must be installed for each Meter.

(2) The County shall, at the Customer's sole cost, supply and install one or more Meters for the purpose of measuring the volume of water delivered to a Customer by way of a Service Connection. Each Meter shall remain the sole property of the County, notwithstanding the Customer has paid the County's costs of supply, unless the Chief Administrative Officer and the Customer have expressly agreed in writing otherwise.

(3) In the case of new construction on Property adjacent to a Water Main, a Customer's Property may only be occupied after the Meter is installed and an Account opened.

(4) Every Property that receives Potable Water Services shall have a Meter installed to measure the water supplied by the County through each Service Connection, in accordance with subsection (2).

Responsibilities of Customer

10

(1) Each Customer shall ensure that a location on the Customer's Property for Meter installation is provided, and that access to the Meter is provided for the purpose of reading or servicing the Meter, in accordance with all applicable Utility Services Guidelines.

(2) Each Customer shall provide adequate protection for the Meter supplied by the County against freezing, heat or any internal or external damage.

(3) When a Meter is damaged due to frost, heat or any other condition or means against which the Customer neglected to provide adequate protection, the cost of removal and repair or replacement of the Meter shall be borne by the Customer.

General Meter Restrictions

11

(1) No Person, other than an authorized agent of the County, shall install, test, remove, repair, replace, or disconnect a Meter.

(2) No Person shall break, tamper, or interfere with any Meter including, without restriction, any seal attached to the Meter.

(3) If a Meter is lost, damaged or destroyed, the Customer shall pay for the entire cost of the Meter removal, repair and reinstallation or for the cost of replacing the Meter, as applicable.

(4) No Person shall obstruct or impede direct and convenient access to Meters for the purpose of inspection, removal, repair, replacement or reading.

Subsidiary Meters

12

(1) A Customer may, for the Customer's own benefit, and at the Customer's own cost, install a Subsidiary Meter between the Meter supplied by the County and the point of use of the water supplied, provided that the County shall under no circumstances be required to maintain or read a Subsidiary Meter installed under this section.

(2) All Subsidiary Meters shall remain the property of the Owner.

(3) Where, in the opinion of the Chief Administrative Officer, a Subsidiary Meter has been installed in a manner so as to interfere with the operation of or access to the County's Meter, the Chief Administrative Officer may direct, in writing, that the Customer relocate or remove the Subsidiary Meter within a time frame selected by the Chief Administrative Officer.

Access to Meters

13 The Chief Administrative Officer may, at any reasonable time, read, inspect, remove, repair, replace or test a Meter installed on Property owned or controlled by the Customer.

Remote Meter Reading

14

(1) In this section,

(a) "**Remote Reading**" means a Meter reading obtained by the County electronically, without physically travelling to the location of a Meter and viewing it in-person; and

(b) "**In-Person Reading**" means a Meter reading obtained by the County by physically travelling to the location of a Meter and viewing it in-person.

(2) Without limiting the generality of section 13 of this Schedule, the Chief Administrative Officer may, in his or her discretion, and at the Customer's sole cost, alter or replace a Meter so as to make the Meter capable of being read remotely.

(3) Where a Meter is capable of being read remotely, the County may, in its discretion, read the Meter by way of either a Remote Reading or In-Person Reading.

(4) In the event of an inconsistency between a Remote Reading and In-Person Reading, obtained at a specific point in time, the In-Person Reading shall prevail.

Meter Readings

15 Where 3 consecutive estimated Meter readings have been used for billing purposes due to the Meter not being read by an authorized representative of the County as a result of the Customer failing to provide or allow the County access to the Meter during a billing period:

(a) a notice may be left at the Customer's address requesting the Customer to contact the Chief Administrative Officer within two (2) working days, advising of the date and time that the Chief Administrative Officer will be able to have access to the Meter for the purpose of obtaining an actual Meter reading; or

(b) in the case where the Customer does not contact the Chief Administrative Officer within two (2) working days, the County may disconnect the Service Connection or shut-off Utility Services, without any further notice, until such time as an actual Meter reading can be obtained.

Meter Testing

16

(1) At the request of a Customer, the Chief Administrative Officer shall arrange for on-site Meter verification and, if necessary, shall arrange for a Meter to be tested by a person qualified to perform such work. If, upon verification or testing or both, the Meter is found to be recording accurately, which for this purpose is defined as recording between 98.5% and 101.5% of actual consumption, then the Customer shall pay all applicable fees and charges for this service.

(2) If the Meter is found to be recording inaccurately, as defined above:

(a) the Chief Administrative Officer will repair or replace the Meter and the cost, along with the costs of verification and testing, shall be borne by the County; and

(b) subject to subsection (3), the Account based on the readings of that Meter during the period of 3 months immediately preceding the date of the test or calibration shall be corrected to reflect the error in the Meter and the Customer shall pay, or shall be refunded, as the case may be, the amount so determined, which payment or refund shall be accepted by both the County and the Customer in full settlement of any claim that may arise out of the error in the Meter.

(3) The Chief Administrative Officer may at any time inspect or test any Meter, on its own initiative, regardless of whether the Customer has requested inspection or testing. In such case no fees or charges are payable by the Customer.

Circumvention of Meter

17

(1) If under any circumstances, a Person other than an authorized agent of the County prevents a Meter from accurately recording the total volume of water supplied, the County may disconnect the Service Connection, shut-off Utility Services or take other appropriate actions to ensure access to accurate Meter data or both.

(2) The Chief Administrative Officer may then estimate the demand and amount of water supplied but not recorded by the Meter at the Service Connection. The Customer shall pay the cost of the estimated water consumption plus all costs related to the investigation and resolution of the matter.

PART III - CROSS CONNECTIONS

Cross Connections

18

(1) No Person shall install, or allow to exist, any Cross Connection that could cause or allow water in the Potable Water System to be contaminated or polluted in any way.

(2) Where the Chief Administrative Officer determines that there exists a Cross Connection prohibited by this section, the Chief Administrative Officer shall give notice to the Customer to correct the Cross Connection at the expense of the Customer within the time specified in the notice and may, in addition to any other legal remedy, immediately disconnect the

Service Connection or shut-off the water supply for such time as the prohibited Cross Connection continues.

Cross Connection Control Devices

19

(1) The Chief Administrative Officer may, in his or her discretion, require any Customer to install, at the Customer's expense, one or more Cross Connection Control Devices on Private Water Lines servicing the Customer's Property, in locations approved by the Chief Administrative Officer.

(2) A Customer is responsible, at the Customer's expense, for ensuring that Cross Connection Control Devices located on the Customer's Property are installed, and regularly inspected, repaired and maintained, by a Person certified and qualified to install, inspect, repair and maintain Cross Connection Control Devices.

PART IV - OTHER FACILITIES

Operation of Curb Stops

20

(1) No Person, other than an authorized agent of the County, shall operate a Curb Stop on any Property.

(2) No Person shall interfere with, damage or obstruct access to any Curb Stop.

Boilers

21 Where a boiler is supplied with water from the Potable Water System, the Customer shall ensure that a safety valve or other appropriate device is installed to prevent danger from collapse or explosion if water supply to the Customer is disconnected or otherwise discontinued.

SCHEDULE "C"

TERMS AND CONDITIONS OF SEWAGE SERVICES

Unauthorized Use of Sewage System

1

(1) No Person shall use the Sewage System, or allow the Sewage System to be used:

(a) unless an Account has been opened by the Customer;

(b) in a manner that will impede the Sewage System's use by other Customers; or

(c) in any other unauthorized manner.

(2) If the Chief Administrative Officer finds an unauthorized use of the Sewage System including without restriction any tampering with any of the Facilities, the Chief Administrative Officer may make such changes in its Facilities or take such other corrective action as may be appropriate to ensure only the authorized use of the Facilities, and also to ensure the safety of the general public.

(3) Upon finding an unauthorized use of the Sewage System, the Chief Administrative Officer may immediately disconnect the Service Connection or shut-off Sewage Services, without notice, and shall charge the Person all costs incurred in correcting the condition, in addition to any other rights and remedies that may be available to the County.

(4) A Person that uses the Sewage System in contravention of this section shall pay the following charges:

(a) the applicable rate for the Sewage Services used based on an estimate by the Chief Administrative Officer of the value the contravention;

(b) all costs incurred by the County in dealing with the contravention; and

(c) any other applicable fees or charges provided for in the Master Schedule of Fees Bylaw.

Requirement to Connect to Sewage System

2

(1) Subject to subsection (2), all new development, including redevelopment, on Properties adjacent to a Sewer Main must connect to the Sewage System prior to occupancy.

(2) The Chief Administrative Officer may, in his or her discretion, exempt a given development from the connection requirement established by subsection (1), in circumstances that may include, without limitation, the following:

(a) use of the development for its intended purpose will not generate any sewage, or

(b) the development has unusual characteristics that might adversely affect the quality of Sewage Services supplied to other Customers, public health or safety, the health or safety of County personnel, or the safety or reliability of any other Facilities.

(3) Where an exemption has been granted under subsection (2), the Chief Administrative Officer may, at any time after the granting of the exemption, require that the development in question be connected to the Sewage System within an alternate timeframe prescribed by the Chief Administrative Officer.

(4) If an Owner fails to take all required steps to connect the Owner's Property to the Sewage System when required, by this section, to do so, the County may enter onto the Property in question and, at the Owner's sole expense, take any and all steps that the County considers necessary to connect that Property to the Sewage System, including, without restriction, constructing a Private Sewer Line and related facilities on the Property.

(5) The Owner of a Property in respect of which the Chief Administrative Officer has provided an exemption under subsection (2) shall install, at the Owner's expense, a Private Sewage Disposal System that meets the approval of the Chief Administrative Officer, unless clause (2)(a) applies.

(6) An Owner who installs a Private Sewage Disposal System pursuant to subsection (5) shall be responsible for obtaining, and complying with, all permits, certificates, licenses, inspections, reports, and other authorizations necessary for the installation and operation of the Private Sewage Disposal System, and for complying with all applicable laws and regulations.

Alternate Sewage System

3

(1) Subject to subsection (2), once a Property is connected to the Sewage System,

(a) no Person shall, unless authorized in writing by the Chief Administrative Officer, continue to use any Private Sewage Disposal System located on that Property for the collection or disposal of Sewage; and

(b) any existing Private Sewage Disposal System that is located on the Property shall be decommissioned, at the Owner's expense, in accordance with all applicable laws and regulations.

(2) The Chief Administrative Officer may allow a Person to maintain a Private Sewage Disposal System subject to such terms and conditions as the Chief Administrative Officer deems necessary, which may include, without limiting the generality of the foregoing, the ability to connect the Private Sewage Disposal System, directly or indirectly, to the Sewage System, restrictions on the period of time for which the Private Sewage Disposal System may be used and the purposes for which it may be used.

Authorizations and Approvals for Private Sewer Line

4

(1) The Customer shall be responsible for obtaining all permits, certificates, licenses, inspections, reports, and other authorizations necessary for the installation and operation of the Private Sewer Line.

(2) The County shall not be required to commence Sewage Services to a Property unless and until the Customer has complied with the requirements of all governmental authorities, permits, certificates, licenses, inspections, reports and other authorizations, all right-of-way agreements, and all of the County's requirements applicable to the installation and operation of the Private Sewer Line. The County reserves the right, but is not obligated, to verify that all necessary authorizations have been obtained by the Customer.

Discharge into Sewage System

5

(1) Except as agreed to in writing by the Chief Administrative Officer, no Person shall discharge or permit to be discharged into the Sewage System any matter other than domestic Sewage resulting from normal human living processes.

(2) For greater certainty, and without in any way restricting subsection (1), no Person shall discharge or permit to be discharged into the Sewage System:

(a) any matter containing Hazardous Waste;

(b) any substance that may cause the County to be in violation of any regulatory or operating licence, approval or permit for the Sewage System;

(c) any flammable liquid or explosive matter which, by itself or in combination with any other substance, is capable of causing or contributing to an explosion or supporting combustion, including, without restriction, hydrocarbon substances such as gasoline and diesel fuel;

(d) any matter which, by itself or in combination with any other substance, is capable of obstructing the flow of or interfering with the operation or performance of the Sewage System including, without restriction, grease and solid substances such as sand, grit, mud, plastics, rags, sanitary napkins and wet wipes;

(e) any matter with corrosive properties which, by itself or in combination with any other substance, may cause damage to the Sewage System;

(f) any substance having a pH of less than 5.5 or greater than 10;

(g) pharmaceuticals;

(h) corrosive or toxic substances, including, without restriction, pesticides and herbicides;

(i) radioactive materials;

(j) condensing water,

(k) any heated water or other liquids of a temperature higher than eighty (80) degrees Celsius;

(l) the contents of any privy vault, manure pit or cesspool;

(m) the contents of a sump pump; or

(n) storm water or surface water.

Commercial or Industrial Wastes

6

(1) No Sewage or other matter resulting from any commercial, trade, industrial or manufacturing process shall be discharged or permitted to be discharged into the Sewage System unless prior approval has been granted by the Chief Administrative Officer and only then after any required pretreatment of the Sewage or other matter, as prescribed by the Chief Administrative Officer.

(2) All necessary pretreatment equipment or works shall be installed by the Customer, at the Customer's sole expense, prior to the construction of the Service Connection and thereafter shall be continuously maintained and operated by the Customer.

No Dilution

7 No Person shall dilute or permit to be diluted any Sewage in order to enable its discharge in compliance with these Terms and Conditions.

Oil, Grease and Sand Interceptors

8

(1) The Customer of any Property on which there is commercial or institutional food preparation shall provide a grease and oil interceptor on all fixtures that may release oil and grease.

(2) The Customer of any industrial, commercial or institutional Property where vehicles or equipment are serviced, repaired, disassembled or washed shall provide a grease, oil and sand interceptor on all fixtures that may release grease, oil or sand.

(3) The Chief Administrative Officer may require a Customer of any Property to install an interceptor if the Chief Administrative Officer, in its sole discretion, determines that an interceptor is required.

(4) All interceptors shall be:

(a) of sufficient capacity and appropriate design to perform the service for which the interceptors are used;

(b) located to be readily accessible for cleaning and inspection; and

(c) maintained by the Owner.

Protection of Sewage System

9

(1) No Person shall remove, damage, destroy, alter or tamper with any Facilities forming part of the Sewage System, except as authorized by the Chief Administrative Officer.

(2) No Person shall interfere with the free discharge of any Sewer Main or part thereof, or do any act or thing that may impede or obstruct the flow to, or clog up, the Sewage System.

(3) No Person shall connect any storm drain, weeping tile or sump pump to any portion of the Sewage System.

(4) In case of a blockage, either wholly or in part, of the Sewage System by reason of negligence or the failure or omission to strictly comply with the provisions of this Bylaw,

the Customer concerned or Person responsible shall be liable for all clogs and the cleaning of such blockages and for any other amount for which the County may be held liable for due to such blockages.

Hauled Sewage

10

(1) No Person shall discharge or permit the discharge of hauled Sewage except at a hauled Sewage discharge location approved by the Chief Administrative Officer and only then in accordance with any terms and conditions imposed by the Chief Administrative Officer, including payment of applicable fees and charges.

(2) If a hauled Sewage discharge location has been identified, by the County, as a Recreational Vehicle discharge or dump location, that location shall be used solely for the purpose of discharging Sewage from Recreational Vehicles, and no Person shall discharge or permit the discharge, at that location, of Sewage from any vehicle, container, structure or thing other than a Recreational Vehicle.

Spills

11

(1) Any Person who discharges or permits the discharge of any Sewage or other matter contrary to this Bylaw shall, immediately after becoming aware of the discharge, notify:

(a) the Chief Administrative Officer and provide the following information:

i. name of the Person causing or permitting the discharge;

ii. location of the release;

iii. name and contact information of the Person reporting the discharge;

iv. date and time of the discharge;

v. type of material discharged and any known associated hazards;

vi. volume of the material discharged; and

vii. corrective action being taken, or anticipated to be taken, to control the discharge;

(b) the Owner of the Property, where the Person reporting the discharge is not the Owner and knows, or is readily able to ascertain the identity of the Owner; and

(c) any other Person whom the Person reporting knows or ought to know may be directly affected by the discharge.

(2) The Person who discharged or permitted the discharge pursuant to subsection (1) shall, as soon as the Person becomes aware or ought to have become aware of the discharge, take all reasonable measures to:

(a) confine, remedy and repair the effects of the discharge; and

(b) remove or otherwise dispose of the matter in a lawful manner so as to minimize all adverse effects.

SCHEDULE "D"

TERMS AND CONDITIONS OF RAW WATER SERVICES

PART I - GENERAL RAW WATER SERVICES PROVISIONS

Raw Water Conservation and Demand Management Measures

1

(1) The Chief Administrative Officer may, at such times and for such lengths of time as is considered necessary or advisable, implement Water Conservation and Demand Management Measures to restrict Raw Water usage in any or all parts of the County.

(2) All Raw Water restrictions shall be duly advertised by posting on the County's website or by use of local media, printed or otherwise, prior to taking effect.

(3) No Person shall contravene the terms or conditions of any Water Conservation and Demand Management Measures, without first obtaining the Chief Administrative Officer's authorization.

Connection to Raw Water System

2

(1) Owners of an industrial, commercial or institutional Property may apply to the Chief Administrative Officer to be supplied with Raw Water by the County.

(2) Any Owner approved under subsection (1) shall, prior to being supplied with Raw Water, enter into a Raw Water Use Agreement with the County.

Alternate Water Supply

3

(1) Subject to subsection (3) and Schedule "D", once a Property is connected to the Raw Water System:

(a) no Person shall allow water to be supplied to that Property by way of a well, spring or other source of water supply that is not connected to the Raw Water System; and

(b) any existing well, spring or other source of water supply not connected to the Raw Water System, that is located on that Property, shall be decommissioned by the Owner, at the Owner's expense, in accordance with all applicable laws and regulations.

(2) The Chief Administrative Officer may allow a Person to maintain an alternate source of water supply subject to such terms and conditions as the Chief Administrative Officer deems necessary, which may include imposing restrictions on the period of time for which an alternate source of water supply may be used and the purposes for which it may be used.

(3) No Person who has been granted permission by the Chief Administrative Officer, in writing, to maintain an alternate water supply under this section shall allow the alternate source of water to be connected, directly or indirectly, to the Raw Water System.

Resale and Supply of Raw Water

4 No Person shall:

(a) cause or allow the Raw Water System to be connected to the County's Potable Water System;

(b) resell or supply water obtained from the Raw Water System to any other Person;

(c) use Raw Water for drinking, public consumption, or for any other use that is not industrial or commercial in nature;

(d) contravene the provisions of the Raw Water Use Agreement;

(e) use the Raw Water in any way to contravene Provincial or Federal regulations.

Unauthorized Use of Raw Water

5

(1) No Person shall use water from the Raw Water System, or allow water obtained from the Raw Water System to be used:

(a) unless an Account has been opened by the Customer;

(b) unless the water has first passed through a Meter;

(c) in a manner that will impede water use by other Customers;

(d) in a manner that is wasteful; or

(e) in any manner that contravenes any other provision of this Bylaw.

(2) If the Chief Administrative Officer finds an unauthorized use of water including, without restriction, as a result of any tampering with a Meter or other Facilities, the Chief Administrative Officer may make such changes in the County's Meters, appliances, or other Facilities or take such other corrective action as may be appropriate to ensure only the authorized use of the Facilities, and also to ensure the safety of the general public.

(3) Upon finding an unauthorized use of water, the Chief Administrative Officer may immediately disconnect the Service Connection or shut-off the water supply, without notice, and shall charge the Person all costs incurred in correcting the condition, in addition to any other rights and remedies that may be available to the County.

(4) In addition to any fine or penalty that may be imposed for contravening the Bylaw, a Person that uses Raw Water in contravention of this section shall pay the following charges:

(a) the applicable rate for the water used and, where necessary, based on an estimate by the Chief Administrative Officer of the amount of water used in contravention of this section;

(b) all costs incurred by the County in dealing with the contravention; and

(c) any other applicable rates, fees or other charges specified in the Master Schedule of Fees Bylaw.

Authorizations and Approvals for Private Water Line

6

(1) The Customer shall be responsible for obtaining all permits, certificates, licenses, inspections, reports, and other authorizations necessary for the installation and operation of the Private Water Line.

(2) The County shall not be required to commence Raw Water Services to a Property unless and until the Customer has complied with the requirements of all governmental authorities, permits, certificates, licenses, inspections, reports and other authorizations, all right-of-way agreements, and all of the County's requirements applicable to the installation and operation of the Private Water Line. The County reserves the right, but is not obligated, to verify that all necessary authorizations have been obtained by the Customer.

Temporary Raw Water Services

7

(1) The County may provide temporary Raw Water Services wherever practicable to a Customer for purposes of facilitating construction of a new development. The Customer will pay the rates, fees or other charges specified in the Master Schedule of Fees Bylaw. A Customer who is receiving temporary Raw Water Services for the construction phase of a development ceases to be entitled to take temporary Raw Water Services at the construction rate and is required to apply for permanent metered Raw Water Services when

(a) a County final inspection is issued for a development; or

(b) the development is being used for its intended purpose;

Whichever event occurs first.

PART II - RAW WATER METERS

Provision and Ownership of Meters

8

(1) All Raw Water supplied by the County through each Service Connection shall be measured by one Meter unless the Chief Administrative Officer, in his or her sole discretion, has specified otherwise. A separate Curb Stop must be installed for each Meter.

(2) The County shall, at the Customer's sole cost, supply and install one or more Meters for the purpose of measuring the volume of Raw Water delivered to a Customer by way of a Service Connection. Each Meter shall remain the sole property of the County, notwithstanding the Customer has paid the County's costs of supply, unless the Chief Administrative Officer and the Customer have expressly agreed in writing otherwise.

(3) In the case of new construction on Property being connected to the Raw Water System, a Customer's Property may only be occupied after the Meter is installed and an Account opened.

(4) Every Property that receives Raw Water Services shall have a Meter installed to measure the Raw Water supplied by the County through each Service Connection, in accordance with subsection (2).

Responsibilities of Customer

9

(1) Each Customer shall ensure that a location on the Customer's Property for Meter installation is provided, and that access to the Meter is provided for the purpose of reading or servicing the Meter, in accordance with all applicable Utility Services Guidelines.

(2) Each Customer shall provide adequate protection for the Meter supplied by the County against freezing, heat or any internal or external damage.

(3) When a Meter is damaged due to frost, heat or any other condition or means against which the Customer neglected to provide adequate protection, the cost of removal and repair or replacement of the Meter shall be borne by the Customer.

General Meter Restrictions

10

(1) No Person, other than an authorized agent of the County, shall install, test, remove, repair, replace, or disconnect a Meter.

(2) No Person shall break, tamper, or interfere with any Meter including, without restriction, any seal attached to the Meter.

(3) If a Meter is lost, damaged or destroyed, the Customer shall pay for the entire cost of the Meter removal, repair and reinstallation or for the cost of replacing the Meter, as applicable.

(4) No Person shall obstruct or impede direct and convenient access to Meters for the purpose of inspection, removal, repair, replacement or reading.

Subsidiary Meters

11

(1) A Customer may, for the Customer's own benefit, and at the Customer's own cost, install a Subsidiary Meter between the Meter supplied by the County and the point of use of the water supplied, provided that the County shall under no circumstances be required to maintain or read a Subsidiary Meter installed under this section.

(2) All Subsidiary Meters shall remain the property of the Owner.

(3) Where, in the opinion of the Chief Administrative Officer, a Subsidiary Meter has been installed in a manner so as to interfere with the operation of or access to the County's Meter, the Chief Administrative Officer may direct, in writing, that the Customer relocate or remove the Subsidiary Meter within a time frame selected by the Chief Administrative Officer.

Access to Meters

12 The Chief Administrative Officer may, at any reasonable time, read, inspect, remove, repair, replace or test a Meter installed on Property owned or controlled by the Customer.

Remote Meter Reading

13

(1) In this section,

(a) "**Remote Reading**" means a Meter reading obtained by the County electronically, without physically travelling to the location of a Meter and viewing it in-person; and

(b) "**In-Person Reading**" means a Meter reading obtained by the County by physically travelling to the location of a Meter and viewing it in-person.

(2) Without limiting the generality of section 12 of this Schedule, the Chief Administrative Officer may, in his or her discretion, and at the Customer's sole cost, alter or replace a Meter so as to make the Meter capable of being read remotely.

(3) Where a Meter is capable of being read remotely, the County may, in its discretion, read the Meter by way of either a Remote Reading or In-Person Reading.

(4) In the event of an inconsistency between a Remote Reading and In-Person Reading, obtained at a specific point in time, the In-Person Reading shall prevail.

Meter Readings

14 Where 3 consecutive estimated Meter readings have been used for billing purposes due to the Meter not being read by an authorized representative of the County as a result of the Customer failing to provide or allow the County access to the Meter during a billing period:

(a) a notice may be left at the Customer's address requesting the Customer to contact the Chief Administrative Officer within two (2) working days, advising of the date and time that the Chief Administrative Officer will be able to have access to the Meter for the purpose of obtaining an actual Meter reading; or

(b) in the case where the Customer does not contact the Chief Administrative Officer within two (2) working days, the County may disconnect the Service Connection or shut-off Utility Services, without any further notice, until such time as an actual Meter reading can be obtained.

Meter Testing

15

(1) At the request of a Customer, the Chief Administrative Officer shall arrange for on-site Meter verification and, if necessary, shall arrange for a Meter to be tested by a person qualified to perform such work. If, upon verification or testing or both, the Meter is found to be recording accurately, which for this purpose is defined as recording between 98.5% and 101.5% of actual consumption, then the Customer shall pay all applicable fees and charges for this service.

(2) If the meter is found to be recording inaccurately, as defined above:

(a) the Chief Administrative Officer will repair or replace the Meter and the cost, along with the costs of verification and testing, shall be borne by the County; and

(b) subject to subsection (3), the Account based on the readings of that Meter during the period of 3 months immediately preceding the date of the test or calibration shall be corrected to reflect the error in the Meter and the Customer shall pay, or shall be refunded, as the case may be, the amount so determined, which payment or refund shall be accepted by both the County and the Customer in full settlement of any claim that may arise out of the error in the Meter.

(3) The Chief Administrative Officer may at any time inspect or test any Meter, on its own initiative, regardless of whether the Customer has requested inspection or testing. In such case no fees or charges are payable by the Customer.

Circumvention of Meter

16

(1) If under any circumstances, a Person other than an authorized agent of the County prevents a Meter from accurately recording the total volume of Raw Water supplied, the County may disconnect the Service Connection, shut-off Utility Services or take other appropriate actions to ensure access to accurate Meter data or both.

(2) The Chief Administrative Officer may then estimate the demand and amount of Raw Water supplied but not recorded by the Meter at the Service Connection. The Customer shall pay the cost of the estimated Raw Water consumption plus all costs related to the investigation and resolution of the matter.

PART III - CROSS CONNECTIONS

Cross Connections

17

(1) No Person shall install, or allow to exist, any Cross Connection that could cause or allow Raw Water in the Raw Water System to be contaminated or polluted in any way.

(2) Where the Chief Administrative Officer determines that there exists a Cross Connection prohibited by this section, the Chief Administrative Officer shall give notice to the Customer to correct the Cross Connection at the expense of the Customer within the time specified in the notice and may, in addition to any other legal remedy, immediately disconnect the Service Connection or shut-off the Raw Water supply for such time as the prohibited Cross Connection continues.

Cross Connection Control Devices

18

(1) The Chief Administrative Officer may, in his or her discretion, require any Customer to install, at the Customer's expense, one or more Cross Connection Control Devices on Private Water Lines servicing the Customer's Property, in locations approved by the Chief Administrative Officer.

(2) A Customer is responsible, at the Customer's expense, for ensuring that Cross Connection Control Devices located on the Customer's Property are installed, and regularly inspected, repaired and maintained, by a Person certified and qualified to install, inspect, repair and maintain Cross Connection Control Devices.

PART IV - OTHER FACILITIES

Operation of Curb Stops

19

(1) No Person, other than an authorized agent of the County, shall operate a Curb Stop on any Property.

(2) No Person shall interfere with, damage or obstruct access to any Curb Stop.

Boilers

20 Where a boiler is supplied with water from the Raw Water System, the Customer shall ensure that a safety valve or other appropriate device is installed to prevent danger from collapse or explosion if water supply to the Customer is disconnected or otherwise discontinued.

SCHEDULE "E"

SPECIFIED PENALTIES

Section	Description	Penalty		
		First Offence	Second Offence	Third and Repeating Offences
Bylaw, s. 21	Obstruct an authorized representative	$500	$1,000	$1,000
Schedule "A", s. 6(2)(c)	Backfill before Service Connection inspection	$500	$1,000	$1,000
Schedule "A", s. 7	Contravention of Repair and Maintenance Requirements	$500	$1,000	$1,000
Schedule "A", s. 9(2)	Interfere with another Customer's Service Connection/Utility Services	$500	$1,000	$1,000
Schedule "A", s. 12(1)	Obstruct access to Facilities	$500	$1,000	$1,000
Schedule "A", s. 12(2)	Failure to manage vegetation on Property	$100	$200	$200
Schedule "A", s. 12(3)	Install structure that interferes with proper and safe operation of Facilities	$500	$1,000	$1,000
Schedule "A", s. 13	Interfere with or alter Facilities	$500	$1,000	$1,000
Schedule "A", s. 16	Extend Customer-owned infrastructure beyond Property	$500	$1,000	$1,000
Schedule "A", s. 27	Supply false or inaccurate information	$1,000	$2,000	$2,000
Schedule "A", s. 28(1)	Unauthorized operation of a fire hydrant	$1,000	$2,000	$2,000
Schedule "A", s. 29	Obstruct access to or operation of a fire hydrant	$1,500	$3,000	$3,000
Schedule "A", s. 30	Contravention of requirement respecting Private Fire Protection Equipment	$1,500	$3,000	$3,000
Schedule "B", s. 1(3)	Fail to comply with Outdoor Watering restrictions	$3,000	$5,000	$5,000

Schedule "B", s. 3(2)(a)	Obtain water from source not connected to the Water System, after connection to Water System	$3,000	$5,000	$5,000
Schedule "B", s. 3(2)(b)	Fail to decommission alternate water supply, after connection to Water System	$3,000	$5,000	$5,000
Schedule "B", s. 4	Unauthorized resale or supply of water	$5,000	$10,000	$10,000
Schedule "B", s. 5(1)	Unauthorized use of water	$5,000	$10,000	$10,000
Schedule "B", s. 10	Contravention of Customer Meter installation rules and requirements	$1,000	$2,000	$2,000
Schedule "B". s. 11	Contravention of General Meter Restrictions	$1,000	$2,000	$2,000
Schedule "B", s. 18(1)	Unauthorized Cross Connection	$2,000	$4,000	$4,000
Schedule "B", s. 19(1)	Customer fails to install required Cross Connection Control Device	$2,000	$4,000	$4,000
Schedule "B", s. 19(2)	Contravene Cross Connection Control Device testing and repair requirements	$1,000	$2,000	$2,000
Schedule "B", s. 20(1)	Unauthorized operation of a Curb Stop	$500	$1,000	$2,000
Schedule "B", s. 23(2)	Interfering, damaging, or obstructing access to a Curb Stop	$1,000	$2,000	$5,000
Schedule "B", s. 20(2)	Use Sewage System without an Account	$2,500	$5,000	$5,000
Schedule "C", s. 1(1)(b)	Impede Sewage Use of other Customers	$2,500	$5,000	$5,000
Schedule "C", s. 1(1)(c)	Use Sewage System in unauthorized manner	$2,500	$5,000	$5,000
Schedule "C", s. 3(1)(a)	Unauthorized use of Private Sewage Disposal System, after connection to Sewage System	$2,500	$5,000	$5,000

Schedule "C", s. 3(1)(b)	Fail to decommission Private Sewage Disposal System, after connection to Sewage System	$500	$1,500	$1,500
Schedule "C", s. 5(1)	Discharge matter other than domestic Sewage	$2,000	$4,000	$4,000
Schedule "C", s. 6(1)	Discharging industrial matter without approval or proper pretreatment	$5,000	$10,000	$10,000
Schedule "C", s. 7	Diluting Sewage to allow for discharge into Sewage System	$5,000	$10,000	$10,000
Schedule "C", s. 9	Contravention of requirement respecting protection of Sewage System	$5,000	$10,000	$10,000
Schedule "C", s. 10(1)	Discharge of hauled Sewage at location not approved by the Chief Administrative Officer	$5,000	$10,000	$10,000
Schedule "C", s. 10(2)	Discharge Sewage at Recreational Vehicle discharge station from vehicle, container or thing other than a Recreational Vehicle	$2,000	$5,000	$5,000
Schedule "D", s. 1	Fail to comply with Water Conservation and Demand Management Measures	$1,000	$5,000	$10,000
Schedule "D", s. 2	Unauthorized connection to Raw Water System	$1,000	$5,000	$10,000
Schedule "D", s. 4(b)	Unauthorized sale or supply of Raw Water	$1,000	$5,000	$10,000
Schedule "D", s. 4(c)	Unauthorized use of Raw Water for consumption	$1,000	$5,000	$10,000
Schedule "D", s. 4(d)	Contravention of Raw Water Use Agreement	$1,000	$5,000	$10,000
Schedule "D", s. 5(1)	Unauthorized Use of Raw Water	$1,000	$5,000	$10,000
Schedule "D", s. 9	Contravention of Customer Meter installation rules and requirements	$1,000	$5,000	$10,000

Schedule "D", s. 10	Contravention of General Meter Restrictions	$1,000	$5,000	$10,000
Schedule "D", s. 17(1)	Unauthorized Cross Connection	$1,000	$5,000	$10,000
Schedule "D", s. 18(1)	Customer fails to install required Cross Connection Control Device	$1,000	$5,000	$10,000
Schedule "D", s. 19(1)	Unauthorized operation of a Curb Stop	$1,000	$5,000	$10,000
Schedule "F", s. 6(5)	Contravention of Flow Control Device restrictions	$1,000	$2,000	$2,000
Schedule "F", s. 7(1)	Unauthorized connection, cross-connection, bypass, alteration, or operation of private water infrastructure creating contamination, backflow, interference, or adverse effect risk	$2,000	$4,000	$4,000
Schedule "F", s. 7(2)	Failure to install or maintain required backflow prevention, air gap, separation, Cross Connection Control Device, or other required protection	$2,000	$4,000	$4,000

SCHEDULE "F"

SERVICE AREA-SPECIFIC UTILITY REQUIREMENTS

PART I - REDLAND POTABLE WATER SERVICING

Redland Potable Water Service Area

1

(1) This Part applies to Potable Water Services provided by the County within the Redland Potable Water Service Area.

(2) For the purposes of this Part, the Redland Potable Water Service Area means the area identified in Figure F-1.

(3) If there is any uncertainty or inconsistency respecting the precise boundaries of the Redland Potable Water Service Area, the Chief Administrative Officer may determine whether a Property is located within the Redland Potable Water Service Area having regard to Figure F-1, County utility servicing records, Property boundaries, and the location of the applicable Service Connection.

(4) Figure F-1 is included for the purpose of identifying the Redland Potable Water Service Area to which this Part applies.

Figure F-1. Redland Potable Water Service Area (Yellow Shaded Area)

General

2

(1) The requirements in this Part apply in addition to all other provisions of this Bylaw and its Schedules applicable to Potable Water Services.

(2) If there is an inconsistency between this Part and any other provision of this Bylaw or its Schedules applicable to Potable Water Services, this Part governs to the extent of the inconsistency.

(3) Payment of the applicable connection fee is required in advance before the County reviews or considers a connection request.

(4) Payment of the connection fee does not guarantee approval, allocation of system capacity, construction or completion of any required infrastructure or connection, or completion within any specified timeframe.

(5) The connection fee is a fixed fee and is not a deposit or estimate of actual cost. If the County determines that a requested connection will not proceed, the County will refund the connection fee.

Initial Redland Servicing Threshold

3
(1) In this section:

(a) "**Active Connection Request**" means a connection request for Potable Water Services within the Redland Potable Water Service Area that is in a form acceptable to the Chief Administrative Officer, for which the applicable connection fee has been paid and retained by the County, and that has not been withdrawn, refused, cancelled, or refunded;

(b) "**Initial Servicing Threshold**" means the County has at least five Active Connection Requests; and

(c) "**Initial Redland Servicing Work**" means the design, procurement, construction, and installation of the initial common Potable Water Services infrastructure required to provide Potable Water Services within the Redland Potable Water Service Area, including County-owned Facilities required to provide Potable Water Services to the property line of each Property associated with an Active Connection Request counted toward the Initial Servicing Threshold.

(2) The Initial Servicing Threshold is a minimum precondition to the County proceeding with the Initial Redland Servicing Work and does not limit the County's discretion under section 2 of this Part or any other provision of this Bylaw.

(3) Unless and until the Initial Servicing Threshold has been met, the County shall not commence detailed design, procurement, construction, or installation of the Initial Redland Servicing Work.

(4) Subsection (3) does not prevent the County from receiving or reviewing connection requests, collecting connection fees, issuing refunds, communicating with affected Persons, reporting to Council, budgeting, applying for grants, or undertaking administrative, financial, legal, land, easement, right-of-way, access, or other preliminary work that the Chief Administrative Officer considers necessary or advisable.

(5) If the Initial Servicing Threshold has not been met by December 31 of a calendar year, the County shall refund, without interest, each connection fee then held by the County in respect of an Active Connection Request, unless the Person who paid the connection fee provides written confirmation, in a form acceptable to the Chief Administrative Officer and by the deadline established by the Chief Administrative Officer, that the Person wishes the County to retain the connection fee and carry the connection request forward to the immediately following calendar year.

(6) After the Initial Servicing Threshold has been met, the County may proceed with the Initial Redland Servicing Work, subject to section 2 of this Part, this Bylaw, the Utility Services Guidelines, applicable laws, required approvals, rights-of-way, easements, access requirements, procurement requirements, contractor availability, system capacity, technical requirements, budget approval, and any other conditions or requirements established by the Chief Administrative Officer.

(7) After the Initial Servicing Threshold has been met, no minimum number of connection requests or connection fees is required before the County may consider or proceed with any additional connection request within the Redland Potable Water Service Area, and each additional connection request shall be considered individually in accordance with section 2 of this Part, this Bylaw, the Utility Services Guidelines, applicable laws, system capacity, technical requirements, payment of all applicable rates, fees and charges, and any other conditions or requirements established by the Chief Administrative Officer, including any required extension or modification of common Potable Water Services infrastructure.

Limited-Flow Potable Water Service

4
(1) Potable Water Services within the Redland Potable Water Service Area are provided as a limited-flow potable water service and may require a Customer to use private storage, pumping, pressure, treatment, or related infrastructure to maintain water volume, pressure, flow, treatment, storage, or quality within the Customer's Property.

(2) Potable Water Services within the Redland Potable Water Service Area are not intended to provide conventional municipal distribution pressure, peak household flow, fire flow, or direct pressurized supply to the internal plumbing system of a Dwelling.

(3) The County does not guarantee any minimum or continuous pressure, flow rate, volume, fire flow, or uninterrupted supply of Potable Water Services within the Redland Potable Water Service Area, except as may be expressly required by applicable law.

(4) A Customer receiving Potable Water Services within the Redland Potable Water Service Area is responsible for managing the Customer's water use, private storage capacity, private pumping system, and internal water demand in a manner compatible with the limited-flow nature of Potable Water Services within the Redland Potable Water Service Area.

Private Storage and Pressure System

5

(1) A Customer receiving Potable Water Services within the Redland Potable Water Service Area is responsible for determining whether the Customer requires a Private Storage and Pressure System, or any other private infrastructure or equipment, to maintain water volume, pressure, flow, treatment, storage, or quality within the Customer's Property.

(2) Any Private Storage and Pressure System, Private Water Line, private treatment system, internal plumbing, or other private infrastructure used by a Customer receiving Potable Water Services within the Redland Potable Water Service Area must be designed, installed, operated, and maintained in accordance with all applicable laws, codes, standards, approvals, permits, manufacturer specifications, this Bylaw, the Utility Services Guidelines, and any requirements established by the Chief Administrative Officer.

(3) For greater certainty, and without limiting Schedule "A", the Customer and Owner are solely responsible for the design, installation, operation, maintenance, repair, replacement, disinfection, flushing, treatment, protection, and regulatory compliance of any Private Water Line, Private Storage and Pressure System, private treatment system, internal plumbing, or other private infrastructure located downstream of the Curb Stop or shut-off valve located at or near the property line.

(4) The County is not responsible for any deterioration, contamination, stagnation, loss of disinfectant residual, pressure loss, flow restriction, water quality issue, or other condition arising within or from any infrastructure, equipment, or system described in subsection (3), except to the extent caused by any County-owned Meter, Flow Control Device, or other Facilities.

Flow Control Device

6

(1) Each Service Connection for Potable Water Services within the Redland Potable Water Service Area must include a Flow Control Device approved by the County.

(2) The Flow Control Device shall form part of the County's Facilities and shall remain the property of the County, whether located on public land, within a County easement, or on a Customer's Property.

(3) The requirement for a Flow Control Device is in addition to, and does not replace, any requirement for a Meter under this Bylaw.

(4) The provisions of this Bylaw respecting the County's ownership, installation, access, inspection, testing, maintenance, repair, replacement, protection, interference, damage, and charges for Meters apply to a Flow Control Device, with all necessary modifications, except to the extent those provisions are inconsistent with this Part.

(5) No Person shall remove, relocate, alter, bypass, tamper with, damage, obstruct, interfere with, or permit interference with a Flow Control Device except as authorized by the Chief Administrative Officer.

(6) If a Flow Control Device is damaged, obstructed, frozen, bypassed, tampered with, altered, made inaccessible, or otherwise made inoperable due to any act, omission, negligence, or default of the Customer, Owner, Occupant, or any Person for whom they are responsible, the Customer shall pay all costs incurred by the County to inspect, test, repair, replace, relocate, or restore the Flow Control Device.

Cross-Connection and Contamination Protection

7

(1) No Person shall connect, cross-connect, bypass, alter, or operate any Private Water Line, Private Storage and Pressure System, private well, cistern, tank, pump, treatment system, plumbing system, or other private water supply in a manner that may contaminate, backflow

into, interfere with, or otherwise adversely affect the Potable Water System or any other Customer's Potable Water Services.

(2) A Customer must install and maintain any backflow prevention, air gap, separation, Cross Connection Control Device, or other protection required by the County, this Bylaw, the Utility Services Guidelines, or applicable law.

(3) The County may require a Customer to inspect, test, repair, replace, disinfect, flush, disconnect, or otherwise remediate any Private Water Line, Private Storage and Pressure System, private treatment system, plumbing system, or other private infrastructure if the Chief Administrative Officer reasonably determines that it may create a risk to the Potable Water System, public health, public safety, Utility Services, or any other Customer.

Connection, Restriction, or Shut-Off

8

(1) Without limiting any other provision of this Bylaw, the County may refuse to connect, may withhold connection, may restrict service, or may shut off Potable Water Services within the Redland Potable Water Service Area if:

(a) the required Flow Control Device has not been installed or is not functioning as required;

(b) the required Meter has not been installed or is not functioning as required;

(c) any Private Water Line, Private Storage and Pressure System, private treatment system, internal plumbing, or other private infrastructure is connected, installed, operated, or maintained in a manner that may contaminate, backflow into, interfere with, or otherwise adversely affect the Potable Water System, Utility Services, public health, public safety, or any other Customer;

(d) the Customer has failed to provide safe and reasonable access to any Flow Control Device, Meter, Service Connection, backflow prevention device, Cross Connection Control Device, or other Facilities associated with Potable Water Services within the Redland Potable Water Service Area;

(e) the Customer has bypassed, altered, damaged, obstructed, interfered with, or permitted interference with a Flow Control Device, Meter, Service Connection, backflow prevention device, Cross Connection Control Device, or other Facilities associated with Potable Water Services within the Redland Potable Water Service Area; or

(f) the Chief Administrative Officer determines that connection or continued service may adversely affect the Potable Water System, Utility Services, public health, public safety, property, or any other Customer for a reason not otherwise addressed in this subsection.

Customer Acknowledgement

9

(1) The Chief Administrative Officer may require a Customer applying for Potable Water Services within the Redland Potable Water Service Area to sign an acknowledgement, application form, service agreement, or other document confirming the Customer's understanding of the limited-flow nature of Potable Water Services within the Redland Potable Water Service Area and the Customer's responsibilities under this Bylaw.

(2) Failure to sign any acknowledgement, application form, service agreement, or other document required under subsection (1) may be grounds for the County to refuse to connect or provide Potable Water Services within the Redland Potable Water Service Area.